

2 March 2023

Processing of personal data in connection with the Annual General Meeting 2023 of Fortum Corporation

In this privacy notice, we inform you about the processing of your personal data that we collect when you register for the Annual General Meeting (“AGM”) of Fortum Corporation (“Company”) to be held on 13 April 2023, vote in advance, participate in the AGM at the meeting venue and ask questions.

Controller:

Fortum Corporation

P.O. Box 100, 00048 FORTUM, Finland.

What are the purposes and legal grounds for processing the personal data?

We process personal data in order to enter AGM registrations in the system, in order for us to verify the person’s identity and their right to participate in the AGM to be held on 13 April 2023. As to the advance voting, we process personal data to allocate a shareholder’s votes to the correct share held by the shareholder and in order to ensure a correct voting results of the AGM. In addition, in providing the live webcast of the AGM, we may process certain personal data of shareholders that ask questions at the AGM. Fortum Corporation processes personal data in order to comply with its legal obligations and also for exercising its legitimate interests.

What types of and whose personal data does Fortum Corporation process?

We only process personal data that is required for the purposes described above. Among these are contact information, such as the name, the address, the phone number, the email address, the personal identity code, the number of the book-entry account, the number of shares owned, the voting ballot number, and the voice of the shareholders that ask questions at the AGM venue. We process personal data relating to a shareholder, their representative and/or proxy representative, assistant, or in case the shareholder is minor, personal data of the legal guardians.

From which sources are the personal data obtained?

When a shareholder registers for the AGM online and possibly votes in advance, personal data is received when the shareholder logs into the system using their personal Finnish online banking credentials or a mobile certificate, and he/she also submits information on the online registration and advance voting site himself/herself. When a shareholder registers to the AGM by phone or registers and votes in advance by email or by regular mail, Euroclear Finland Oy collects the information required for the registration from the shareholder on behalf of Fortum Corporation and submits the data in the system maintained by Euroclear Finland Oy. Using the personal identification code entered as a reference, the system compares the information entered with the shareholders’ register of the Company maintained by Euroclear Finland Oy, and collects the person’s share ownership information from the shareholders’ register. Data may also be collected directly from the shareholders participating in the AGM, for example, when they ask questions.

Who can have access to your personal data?

Your personal data is never accessible to all employees; access to the data is strictly limited to only those employees who must process the personal data in order to carry out their duties. We also use third parties (such as Euroclear Finland Oy) as data processors to help us process personal data. Any

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time a third party processes personal data in our name and on our behalf, we ensure by contractual arrangements that the personal data is processed in a secure manner and in accordance with the applicable data protection laws. As a rule, your personal data is not shared with any third parties. However, if necessary, and within the limits allowed by the applicable legislation, we may disclose personal data to the authorities.

How do we protect your personal data?

The online registration and advance voting site uses technical data protection aiming at keeping the entered information intact and available only to those who are entitled to access the information. Technical data protection consists of encrypting telecommunications, monitoring message integrity and identifying the user, among other things. The online registration and advance voting site has been designed keeping in mind the prevention of malware and attacks online. The telecommunications connection from the user's browser to the server of Euroclear Finland Oy is encrypted with SSL.

How long do we store your personal data?

Personal data processing for the purposes described in this privacy notice, apart from storing the data, will, as a rule, end directly after the AGM, and the personal data will be removed from the information system three months after the date of the AGM. The personal data collected will not be used for any other general meetings.

What kind of rights do you have regarding your personal data?

- Right of access to your data. You have a right to be informed whether we process your personal data, and if we do, to receive a copy of your personal data and additional information about processing of personal data carried out by Fortum Corporation.
- Right to correction of your data. You have a right to have your incorrect personal data corrected and/or updated.
- Right to erasure of your data. You have a right to have your data erased if
 - your data is no longer needed for the purposes for which it was collected and otherwise processed,
 - your data has been unlawfully processed.
- Right to object to and/or restrict processing of your personal data. When processing is carried out on the basis of the legitimate interests of Fortum Corporation, you are entitled to object to processing of your personal data at any time. You also have the right to request restricting of processing of your personal data for the period during which we review your request.

Contact information:

You can send your questions, comments and requests regarding this privacy notice to the following addresses:

by email: privacy@fortum.com; or

by regular mail: Fortum Corporation, Privacy Office, P.O. Box 100, 00048 FORTUM, Finland.

If you are dissatisfied with how we handle your personal data and believe that we have treated your personal data in violation of the applicable personal data protection legislation, you are entitled to lodge a complaint with a supervisory authority.